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London 2nd-6th June 2018

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Gamifying Security Education

Max and John







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Introduction

Max Feldman

Product Security

@MrsBufferworths

John Sonnenschein

Red Team

@johnnysunshine



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Let's Talk About

- Our SDL Process
- Security Education
- CTFs
- Planning
- The Flags
- Execution
- Lessons Learned



Our SDL Process



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Development at Slack

- We have a CI/CD pipeline
- Easy to push code
- 100 deploys to production daily





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Development at Slack

- SDL process/tool (just open-sourced!)
- Self-service checklists for security concerns, transparent communication
- Culture of trusting our developers



Security Education



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Security Education

- Developers aren't always security experts
- Slideshows, text, etc. can be informative but boring
- Different employees, different backgrounds
- Goal: learn as a team, leverage everyone's unique skills





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Security Education

- Security training and classes can be expensive/overkill
- Security conferences may not be relevant enough
- Are also full of degenerates
- Can we improve our education techniques?

YES



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CTFs



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CTFs

- Started/formalized at DEFCON 4, grown in popularity
 - More formalization, automation
- Two main types: jeopardy, attack/defense
- There is almost never a weekend without a CTF





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CTFs

- DEFCON 4: First formal CTF, contestants provided & then hacked others, points judged
- Organized by various groups, mostly winning CTF teams
- DEFCON, Black Hat, conferences
- SANS NetWars - CTF as training





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Recent/Noteworthy CTFs

- DEF CON 24 - Cyber Grand Challenge
 - First fully automated machine learning CTF
- DEF CON 25 - cLEMENcy
 - middle-endian, 9-bit byte length machine





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Cons

Pros

- Great puzzles
- Great rewards/incentives
- Great memes
- ctfdfbctf/custom platforms have evolved

- Not always work-appropriate (e.g. Blaze CTF - The weed CTF)
- Tailored to a different level of security skill



Planning



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CTF Goals

- Raise security awareness and skills
- Engage a broad audience
 - Most of our employees are *not* hackers
- Measure our impact





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CTF Communication

- Started planning for October (Hacktober) in August
- Plan with the internal events & comms departments
 - Also organized live lockpicking village
- Channels for CTF organizers and for CTF participants, office hours
- Avoiding disruption: length of time for the challenges to run
- PRIZES!!!



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CTF Planning

- Security trivia
- Webapp
- Crypto
- Forensics
- OSINT
- Slack-specific challenges





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CTF Infrastructure

- Chose fbctf (Thanks Facebook!) because it was prettier
 - fidgetspinning.life domain
 - Also a spreadsheet offering accessible version
- DigitalOcean
- Slack for collaboration
- Slack is Where CTFs Happen™



{the_flags}



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CTF Flags

- Meme-based, avocado toast?
- Heavy integration of puns
- Split the work between relevant teams





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Trivia and Sleuthing

- *If you WannaCry my lover, All your base are belong to us*
- Show some security pop culture
- OSINT and Slack-specific challenges
- Made to be accessible to anyone, regardless of technical level



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Trivia and Sleuthing

- *It's all Latin to me*
 - Simple ROT13, intro to Caesar ciphers
- *hash me outside how bow dah* (this was topical at the time)
 - Hashkiller MD5, showed ease of cracking





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Forensics

- IR Team put together a PCAP with an attack scenario
- Covered Wireshark basics, traffic analysis, .doc properties, EXIF





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Forensics

- A range of web application flags
 - HTML comments to PHP deserialization
- Covered many of OWASP Top 10
- XSS exploitation (including PhantomJS for automated verification of working exploit payload)



Execution



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CTF Execution

- Company-wide announcements, preparation, coordination with internal events
- By the end of day one, one team of 5 had most of the challenges
- Ran out of challenges
 - Had to make (/borrow) more challenges





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What Worked

- People participated, globally, diverse departments
- More interactions with the company (as a team, us as individuals)
- People asking about challenges, commenting/complimenting
- Teams were formed!
 - Teamwork makes the dream possible







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What Worked

- The servers stayed up*
 - *for the most part (five eights of availability, a B+)
- fbctf is flashy and fun
- Four individuals completed all challenges



Max Feldman 11:52 AM

<https://instructions.fidgetspinning.life>

instructions.fidgetspinning.life

[Slackture the Flag Instructions](#)

Learn how to participate in the CTF (44 kB) ▾







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What Didn't

- Fbctf
 - HHVM caching issues
 - Hard to pull a list of challenges, forces you to use the map
- Max not a sysadmin (lots of copy-pasting scripts)

```
1 ssl.sh
add-apt-repository ppa:certbot/certbot
apt-get update

apt-get install python-certbot-apache

certbot --apache -d "`hostname`.fidgetspinning.life"
```




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What Didn't

- Occasional flubs of challenges (in haste to make new ones)
- DigitalOcean
 - Probably a better way to utilize this
 - Manual fixes





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Surprises

- Pleasant surprises:
 - Higher than expected level of participation (good engagement, good discussions)
 - Attention from higher levels, engagement from ICs to execs
- Less pleasant:
 - Really smart people doing it (ran out of challenges)
 - Lol lost productivity from everyone involved

Lessons Learned



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Feedback

- Favorite challenge:
 - SQLi
 - SSRF, Python
- Least favorite:
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 - Padding Oracle





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Feedback

- Positive aspects:
 - Collaboration
 - Education
- Areas to improve:
 - Sandboxing, more difficult challenges
 - “more pr, buildup!”





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Lessons Learned

- Have a cool domain name
 - Tidepods.life next
- Market better ahead of time
- Don't underestimate people
- Incorporate more teams



wikiHow to Play Capture the Flag

Future Work



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Future Work

- Next October!
- More participation
- Communication++
- Tiers/prizes for different levels



Thank you!

